

LETTER OF ANNOUNCEMENT
Static IP addresses for the EU Hub

30th July 2020

Based on a new system improvement to the EU Hub, EMVO would like to advise you to **whitelist the following IP addresses in your network** (and internal firewall) settings. The benefit of this update is that **Outbound IP addresses** (Hub to OBP) for the different environments (ITE, IQE and PRD) **will become static**, meaning they **will never change**. **We strongly recommend that you update your whitelist and firewall settings as soon as possible**. **You must not remove the current IP addresses for the moment**; we will let you know when it is possible in the future.

The IP addresses are as follows:

Environment: ITE

Name: ite-hub.emvs.eu

Traffic	Current IP Addresses	New IP Address
From OBP to Hub (Inbound)	52.174.198.3	No Change
From Hub to OBP (Outbound)	137.117.174.95	51.136.75.137

Environment: IQE

Name: iqe-hub.emvs.eu

Traffic	Current IP Addresses	New IP Address
From OBP to Hub (Inbound)	52.166.255.34	No Change
From Hub to OBP (Outbound)	168.63.14.176	51.136.78.97

Environment: PRD

Name: hub.emvs.eu

Traffic	Current IP Addresses	New IP Address
From OBP to Hub (Inbound)	52.166.195.52	No Change
From Hub to OBP (Outbound)	51.144.120.255	20.50.15.235



Please be aware that Inbound traffic is received by the EU Hub and provides access to the Product, Support and Reporting Services. The URLs for these services are also static and will not change in future releases.

If you are having difficulties updating the IP addresses, please let us know as soon as possible. We will do all we can to support you in the process.

In the event of any questions or uncertainty, please do not hesitate to contact our Helpdesk:

Tel. Helpdesk: **+32 (0)2 657 00 08**

E-Mail: helpdesk@emvo-medicines.eu

EMVO Team

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